

Cliff Lake Corp COVID-19 Response

Update as June 26th, 2020:

As the COVID-19 situation continues to rapidly evolve we at Cliff Lake Corp. are closely and continually monitoring the situation. The health and wellbeing of our customers, employees and communities is our top priority. Our thoughts are with all those who have been impacted and affected.

We have made the very difficult decision to close camps through the month of July. As of this date we are fairly confident the border will not be open to tourists anytime soon. We are hoping that it will be open in August. If you have a July trip please contact us about rescheduling.

We have revised our cancellation policy to the following:

- 1.) You can reschedule your trip for into 2021 or 2022 and prices will remain the same.
- 2.) You can request a refund if the border or camp is closed at the time of your dates of travel. We do ask this is a last resort as this is a very difficult financial time.

We are closely following the recommendations from the World Health Organization, Centers for Disease Control and Prevention and local health agencies and governments to guide the steps we're taking.

The U.S. Canada Border is closed to nonessential travelers with no estimated time frame of reopening, just that will be reevaluated as things progress.

When the border does re-open, we anticipate numerous regulations for cleaning standards and limited contact. We will require 24 hours between stays changing Lost Bay Resort to a Saturday – Friday stay and Musky Bay Camp and the Outpost will be modified as needed to allow for ample cleaning. We will also require all guest to be paid in full prior to arrival (unless other arrangements are made and agreed upon) with a credit card on file for any incidental charges throughout the week.

If you are a 2 person group that is currently booked into a 2 bedroom cabin and we need to move you into a smaller cabin to fill in our current guests that have larger groups we will be doing that. We are not guaranteeing any 2 person groups to have 2 bedroom cabin at this time.

Thank you for being a loyal guest.